Junior support engineer

About us

coralbay.tv is a small software company that builds play to air systems for the TV Broadcast & Media Industry. Our software has a real-time element and is built to be distributed, cloud native and agnostic (we can run in AWS, Azure, Google, etc), with the option of running on premises. We run on Kubernetes, on Docker and we use various open source tools, such as Kibana, Grafana, etc, for monitoring and deployment.

We are currently looking for a talented junior support engineer to join our support team. Prior experience, although helpful, is not essential as we will provide training. You'll have the opportunity to grow with the company and to help shape our customer support and software deployment processes.

The successful candidate will have a minimum 2.1 degree in an engineering subject.

Role

- Installation and support of our systems, which are deployed around the world in customer facilities or in the cloud.
- Help with testing / validating new software releases against customer requirements.
- Investigate new cloud technologies and how they can be applied to our products and services.
- Sales assistance, including customer demos and attendance at trade shows.
- Opportunity to travel abroad.

Essential Skills

- Excellent problem solving
- Excellent communication
- Good scripting / Basic software development skills (bash, python, powershell, etc).
- Good understanding / experience with Linux.
- Good people skills

Desirable Skills

- Knowledge of / experience with TV Broadcast or Video on Demand systems.
- Kubernetes
- Docker
- Python
- AWS, Azure or Google cloud experience.
- Git

To apply, please send your CV and a covering letter to jobs@coralbay.tv